This easy read summary tells you about East Riding of Yorkshire Clinical Commissioning Group’s work in 2017-2018.
Welcome

Welcome to NHS East Riding of Yorkshire Clinical Commissioning Group’s (CCG’s) Annual Report.

This easy read summary tells you about our work in 2017-2018.

The CCG is in charge of planning and buying health services for people living in the East Riding of Yorkshire.

32 doctors' surgeries make up our CCG. East Riding of Yorkshire includes Beverley, Driffield, Bridlington, Haltemprice, Holderness, Goole, Howdenshire and West Wolds.
What we have done in 2017-2018

In 2017-2018 we carried on working closely with members of the public and different organisations to make sure the services we offer work well and are value for money.

Patients and public being involved

We have worked with patients, carers, community groups and the public in lots of ways such as:

- Focus groups
- Surveys
- Project groups
- Newsletters
- Website

Everything people tell us is made public and we thank everyone who was involved. These are some of the ways you helped us make decisions.

Care close to home

In April 2017 we asked City Health Care Partnership to work with health and social care professionals to make sure that patients get the care and support they need close to, or at home.
Urgent Treatment Services

We have set up new walk in Urgent Treatment Centres in Beverley, Bridlington and Goole. These centres are open from 7am-11pm every day. These centres treat people with urgent injuries that are not serious, life or limb threatening.

If people call NHS 111 they may also be seen at Driffield or Withernsea if their injury is very minor. These services are available from 8am-8pm every day.

Bed Based Model of Care

We are helping more people to leave hospital and get home quicker. If people need more support then they will go to ‘Active Recovery’ beds.

‘Active Recovery Beds’ are in local care or residential homes. They are there to help someone who needs a lot of support to get better.
Personal Health Budgets

We are supporting more people with complex needs to get a personal health budget.

Our new personal wheelchair budget offers people more choice to meet their health needs and improve their independence.

Care Home Scheme

In April 2017 we set up a new scheme with GP practices and care homes to lower the number of medication errors, ambulance call outs and attendances or admissions to hospital.

GP online consultation

We have set up an online service that help patients get medical advice from their GP and, in many cases, avoid the need to make a visit to their GP practice altogether.
Social Prescribing

We have started a new service with community link workers in our GP practices within the East Riding of Yorkshire. They will offer help, advice and support in dealing with non-medical issues.

Don’t swallow up your NHS – Thank You

We will carry on working closely with local people and general practitioners to accept new medicine changes, avoiding ordering unnecessary repeat prescriptions and buying medicines over the counter.

Health Optimisation

We introduced a health and wellbeing programme supporting patients to lose weight or quit smoking before surgery and to encourage people to live the healthiest lives possible – over 250 people accessed the new weight management service.
Differently Abled 2018

We ran an event to show all of the different services available for people with learning disabilities in Hull and East Riding.

Treating people equally

People have different needs and need to use services in different ways. This year our organisation:

1. Has included patient and carer experiences to help our top managers in our local CCGs understand the difficulties people face.

2. Has trained 1 in 10 of our staff as Mental Health First Aiders.
Making services better

We have been rated as ‘outstanding’ for our mental health services and ‘good’ for our cancer services. We have also made our dementia services better so people get a diagnosis sooner.

Our money

The law says we have to keep good records about the money we spend; this is called a financial statement. In 2017-18 we paid for:

- 108,964 Accident & Emergency attendances
- 27,884 urgent admissions to hospital
- 486,957 planned outpatient appointments
- 297,428 community services visits to patients
- 26,657 community services telephone contacts
Sustainability and Transformation Partnership (STP)

Our STP is made up of 28 health and social care organisations.

We are working together to improve the health and wellbeing of people living in the wider Humber, Coast and Vale area.

There are six areas we are working on over the next few years:

1. Healthier People – We want to make sure that people are healthy and live longer by encouraging people to stay well, eat healthier and do more exercise.

2. Better ‘out of hospital care’ – We want to set up services in local communities so people only go into hospital when they need to.
3. **Better ‘in hospital care’** – We want to make sure our hospital services and staff work well together.

4. **Better mental health care** – We want to make sure people get the best mental health services.

5. **Better cancer care** – We want to help more people to survive cancer and support people to live well with cancer.

6. **Balancing the books** – We want to make the most of every penny we have by running good services in local areas.
The Next 5 Years

In the next five years the CCG wants to make sure:

- People have better health and wellbeing
- There is good access to health care
- We work within our budget

We make sure everyone is at the centre of our plans so that our health services are person-centred and people feel like they are part of one service.

Thank You

We would like to say a huge thank you to all of our health and care staff who work really hard. This includes GP practices, CCG staff and all of our Local Authority Care colleagues and voluntary sector partners.
More Information

If you want to read more information about our plans or how to get involved in the work we do, you can visit our website:

Website: http://www.eastridingofyorkshireccg.nhs.uk/publications

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